OPERATING INSTRUCTIONS

ΕN

Protect C

Protect C.1000 Protect C.2000 Protect C.3000



Thank you for purchasing the AEG UPS PROTECT C from AEG Power Solutions.

Safety information and operating instructions are included in this manual. To ensure correct use of the UPS, please read this manual thoroughly before operating it. Use this manual properly.

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1. NOTES ON THESE OPERATING INSTRUCTIONS

DUTY TO PROVIDE INFORMATION

These operating instructions will help you to install and operate the <u>U</u>ninterruptible <u>P</u>ower <u>S</u>upply (UPS) PROTECT C.1000, PROTECT C.2000 or PROTECT C.3000 as well as the associated external battery units PROTECT C.1000 BP or PROTECT C.2030 BP – all referred to as PROTECT C in this document – safely and properly, and for its intended purpose. These operating instructions contain important information necessary to avoid dangers during operation. **Please read these instructions carefully prior to commissioning!**

THESE OPERATING INSTRUCTIONS ARE A COMPLETE PART OF THE PROTECT C

The owner of this unit is obliged to communicate the full content of these operating instructions to all personnel transporting or starting the PROTECT C or performing maintenance or any other work on the unit.

VALIDITY

These operating instructions comply with the current technical specifications of the PROTECT C at the time of delivery. The contents do not constitute a subject matter of the contract, but serve for information purposes only.

WARRANTY AND LIABILITY

We reserve the right to alter any specifications given in these operating instructions, especially with regard to technical data and operation, prior to start-up or as a result of service work. Claims in connection with supplied goods must be submitted within one week of receipt, along with the packing slip. Subsequent claims cannot be considered.

The warranty does not apply to damage caused by non-compliance with these instructions (such damage also includes damaging the warranty seal). AEG will accept no liability for consequential damage. AEG reserves the right to rescind all obligations such as warranty agreements, service contracts, etc. entered into by AEG and its representatives without prior notification in the event of maintenance and repair work being carried out with anything other than original AEG spare parts or spare parts purchased by AEG.

HANDLING

PROTECT C is designed and constructed so that all necessary steps for start-up and operation can be performed without any internal manipulation of the unit. Maintenance and repair work may only be performed by trained and qualified personnel.

Illustrations are provided to clarify and facilitate certain steps.

If danger to personnel and the unit cannot be ruled out in the case of certain work, it is highlighted accordingly by pictograms explained in chapter 3.

HOTLINE

If you still have questions after having read these operating instructions, please contact your dealer or our "Hotline":

Tel: +49 2902 763100 Internet: www.aegps.com

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2. GENERAL INFORMATION

2.1 TECHNOLOGY



PROTECT C is an <u>Uninterruptible</u> <u>Power</u> <u>Supply</u> (UPS) for essential loads such as PCs, workstations, servers, network components, telecommunication equipment and similar devices. It consists of:

- Mains filter with surge voltage protection (device protection/ class D) and mains energy backfeed protection
- · Rectifier section with PFC logic (power factor correction unit)
- Separate battery charger with switch mode power supply technology
- Sealed, maintenance-free battery system as energy storage medium with downstream DC/DC converter unit
- IGBT inverter for continuous supply of connected loads with sinusoidal AC voltage
- · Automatic bypass as additional passive redundancy
- · Control unit based on digital signal processor technology



2.2 SYSTEM DESCRIPTION

The UPS is connected to a shockproof socket between the public utility's mains and the loads to be protected.

The power section of the rectifier converts the mains voltage to DC voltage for supplying the inverter. The circuit technology used (PFC) enables sinusoidal current consumption and therefore operation with little system disturbance. A separate, second rectifier (charging REC set up using switch mode power supply technology) is responsible for charging or trickle-charging the battery connected in the intermediate circuit. The configuration of this charging REC means the harmonic content of the charging current for the battery is almost zero, so the service life of the battery is increased even more. The inverter is responsible for converting the DC voltage into a sinusoidal output voltage. A microprocessor-controlled control system based on pulse-width modulation (PWM) in conjunction with an extremely quickly pulsating IGBT power semiconductors of the inverter guarantee that the voltage system on the protected busbar is of the highest quality and availability.



In the event of mains faults (e.g. power outage), the voltage continues to be supplied from the inverter to the load without any interruption. From this point onwards, the inverter draws its power from the battery instead of the rectifier. No switching operations are necessary; this means there is no interruption in the supply to the load.



The automatic bypass serves to increase the reliability of the supply further. It switches the public mains directly through to the load if there is an inverter malfunction. As a result, the automatic bypass represents an extra passive redundancy for the load.



The graphical LC display used provides for versatile use and easy operation. Such a convenient feature as an emergency power off contact round out the standard interface selection (USB, RS232, communication slot).

2.3 TECHNICAL INFORMATION

Power rating	
Protect C.1000	1000 VA (cos φ = 0.8 lag.) 800 W
Protect C.2000	2000 VA (cos φ = 0.8 lag.) 1600 W
Protect C.3000	3000 VA (cos φ = 0.8 lag.) 2400 W
UPS Input	1ph~ / N / PE
Rated input voltage	200 / 208 / 220 / 230 / 240 VAC
Rectifier voltage range	
(without battery	176 – 300 VAC
operation, 100 % load,	170 - 300 VAC
<u>cos φ</u> = 0.8 lag.)	
Rectifier voltage range	
(without battery operation,	
50 % load, cos φ = 0.8 lag.)	
Nominal frequency	50 Hz / 60 Hz
	(autom. detection or manual)
Frequency tolerance	±10 %
Power consumption at full	load (max.)
Protect C.1000	4.8 / 4.6 / 4.4 A
	U _N = 220 / 230 / 240 VAC
Protect C.2000	8.9 / 8.5 / 8.2 A
	U _N = 220 / 230 / 240 VAC
Protect C.3000	13.1 / 12.5 / 12.0 A
	U _N = 220 / 230 / 240 VAC
Bypass voltage range	176 VAC – 264 VAC
Mains feedback factor	λ ≥0.99 (THDi <5 %)
Connection	IEC connector
UPS Output	
Rated output voltage	200 / 208 / 220 / 230 / 240 VAC ±2 %
	Power reduction at 200 VAC 20 % /
	at 208 VAC 10 %
Nominal frequency	50 Hz / 60 Hz ±0.2 Hz
	(Tolerance in battery mode or free running
	in variable-frequency inverter mode)
Synchronization range	50 Hz / 60 Hz ±10 %
Synchronization speed	1 Hz/s

Power factor range	0.3 lag. to 0.9 cap. at full output Power reduction of 20 % to 0.5 cap.			
Inverter frequency	40 % power reduction			
inverter nequency			equency Range	
	40 - 70 Hz)	<i>·</i> •	. , ,	
Sinus waveform		form distortion		
		(linear load) (non-linear load	47	
Connection	IEC socket	,	,) ,	
Crest factor	3:1	5		
Overload behaviour	***	(continuous:		
Overload benaviour	•	6 continuous; <110 % for 60	s.	
		<125 % for 30	,	
	≥125 % –	150 % for 10	S;	
		natic inverter to		
	```	switches back v amps = Load <		
Overload bypass		% continuous	30 /0)	
Overload bypass	•	50 % 10 min.		
Short circuit	3 x I _N for 100 ms			
Battery				
Autonomy Time				
External	$\cos \varphi = 0.8 \log / 100 \%$ charged battery			
battery module	C.1000	C.2000	C.3000	
With integrated battery	4.5 min.	7 min.	3.5 min.	
1 add. battery module	25 min.	38,5 min.	21 min.	
2 add. battery modules	51 min.	70 min.	45 min.	
Battery check	daily; weekly; monthly			
(programmable)				
Rated DC voltage (interme	diate circui	t)		
Protect C.1000	36 VDC			
Protect C.2000	96 VDC			
Protect C.3000	96 VDC			
Battery charging current (max.)	1 ADC			

Battery type	acalad maintananaa	free ()(DLA)		
Battery type	sealed maintenance free (VRLA)			
	Protect C.1000	12 V 7 Ah x 3		
	Protect C.2000	12 V 7 Ah x 8		
	Protect C.3000	12 V 7 Ah x 8		
	Protect C.1000 BP	12 V 7 Ah x 3 x 2		
	Protect C.2030 BP	12 V 7 Ah x 8 x 2		
Recharge time (to 90 %	~ 8 h (UPS with inte	ernal battery)		
of rated capacity)	~ 24 h (with 1 addition			
	~ 40 h (with 2 addition	onal batteries)		
Communication				
Interfaces	RS232 SUB-D (9-pir			
	Additional: communi			
		/ card, SNMP (Pro),)		
Remote shutdown contact	ontact Potential-free (optionally programmable as			
	opener or closer)			
Shutdown Software	"CompuWatch" for all popular operating			
on CD	systems like:. Windo	· · ·		
-	Mac, Unix, Novell, Sun			
General data				
General data Classification	VFI SS 111 acc. to. I			
	double conversion te	echnology (INV / BATT)		
	double conversion te VFI SS 311 acc. to II	echnology (INV / BATT)		
Classification	double conversion te VFI SS 311 acc. to II ECO mode	echnology (INV / BATT) EC 62040–3		
	double conversion te VFI SS 311 acc. to II	echnology (INV / BATT)		
Classification Full load efficiency	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000	echnology (INV / BATT) EC 62040–3 ≥87 % / ≥85 %		
Classification Full load efficiency	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000	echnology (INV / BATT) EC 62040–3 ≥87 % / ≥85 % ≥88 % / ≥85 %		
Classification Full load efficiency (AC-AC / DC-AC)	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000 Protect C.3000	echnology (INV / BATT) EC 62040–3 ≥87 % / ≥85 % ≥88 % / ≥85 % ≥88 % / ≥85 %		
Classification Full load efficiency (AC-AC / DC-AC) Full load efficiency (ECO / Transfer time <10 ms) (economical	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000 Protect C.3000 Protect C.1000	echnology (INV / BATT) EC 62040–3 ≥87 % / ≥85 % ≥88 % / ≥85 % ≥88 % / ≥85 % ≥93 %		
Classification Full load efficiency (AC-AC / DC-AC) Full load efficiency (ECO / Transfer time <10 ms) (economical mode)	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000 Protect C.3000 Protect C.1000 Protect C.2000 Protect C.2000 Protect C.3000	schnology (INV / BATT)         EC 62040-3         ≥87 % / ≥85 %         ≥88 % / ≥85 %         ≥93 %         ≥94 %		
Classification Full load efficiency (AC-AC / DC-AC) Full load efficiency (ECO / Transfer time <10 ms) (economical mode) Inherent noise	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000 Protect C.3000 Protect C.1000 Protect C.2000 Protect C.3000 Protect C.3000	cchnology (INV / BATT)         EC 62040-3         ≥87 % / ≥85 %         ≥88 % / ≥85 %         ≥93 %         ≥94 %         ≥94 %         ≤44 dB (A)		
Classification Full load efficiency (AC-AC / DC-AC) Full load efficiency (ECO / Transfer time <10 ms) (economical mode)	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000 Protect C.3000 Protect C.1000 Protect C.2000 Protect C.3000 Protect C.1000 Protect C.2000	cchnology (INV / BATT)         EC 62040–3         ≥87 % / ≥85 %         ≥88 % / ≥85 %         ≥93 %         ≥94 %         ≥94 %         ≤44 dB (A)         ≤49 dB (A)		
Classification Full load efficiency (AC-AC / DC-AC) Full load efficiency (ECO / Transfer time <10 ms) (economical mode) Inherent noise (1 m distance)	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000 Protect C.3000 Protect C.2000 Protect C.2000 Protect C.3000 Protect C.1000 Protect C.2000 Protect C.2000 Protect C.2000	cchnology (INV / BATT)         EC 62040-3         ≥87 % / ≥85 %         ≥88 % / ≥85 %         ≥93 %         ≥94 %         ≥94 %         ≤44 dB (A)         ≤49 dB (A)         ≤49 dB (A)		
Classification Full load efficiency (AC-AC / DC-AC) Full load efficiency (ECO / Transfer time <10 ms) (economical mode) Inherent noise (1 m distance) Type of cooling	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000 Protect C.3000 Protect C.2000 Protect C.2000 Protect C.3000 Protect C.2000 Protect C.2000 Protect C.2000 Protect C.3000 Forcect C.3000	cchnology (INV / BATT)         EC 62040-3         ≥87 % / ≥85 %         ≥88 % / ≥85 %         ≥93 %         ≥94 %         ≥94 %         ≤44 dB (A)         ≤49 dB (A)         ≤49 dB (A)         ≤49 dB (A)         ≤49 dB (A)		
Classification Full load efficiency (AC-AC / DC-AC) Full load efficiency (ECO / Transfer time <10 ms) (economical mode) Inherent noise (1 m distance)	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000 Protect C.3000 Protect C.1000 Protect C.2000 Protect C.3000 Protect C.2000 Protect C.2000 Protect C.2000 Protect C.3000 Protect C.3000 Protect C.3000 Protect C.2000 Protect C.2000	cchnology (INV / BATT)         EC 62040-3         ≥87 % / ≥85 %         ≥88 % / ≥85 %         ≥93 %         ≥94 %         ≥94 %         ≤44 dB (A)         ≤49 dB (A)         ≤49 dB (A)         ≤49 dB (A)         sinable speed fans         mendation +15 °C		
Classification Full load efficiency (AC-AC / DC-AC) Full load efficiency (ECO / Transfer time <10 ms) (economical mode) Inherent noise (1 m distance) Type of cooling Operating temperature	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000 Protect C.3000 Protect C.2000 Protect C.2000 Protect C.3000 Protect C.2000 Protect C.2000	acchnology (INV / BATT)         EC 62040-3         ≥87 % / ≥85 %         ≥88 % / ≥85 %         ≥93 %         ≥94 %         ≥94 %         ≤44 dB (A)         ≤49 dB (A)         ≤49 dB (A)         ≤49 dB (A)         since speed fans         antiable speed fans         attery system)		
Classification Full load efficiency (AC-AC / DC-AC) Full load efficiency (ECO / Transfer time <10 ms) (economical mode) Inherent noise (1 m distance) Type of cooling	double conversion te VFI SS 311 acc. to II ECO mode Protect C.1000 Protect C.2000 Protect C.3000 Protect C.1000 Protect C.2000 Protect C.3000 Protect C.2000 Protect C.2000 Protect C.2000 Protect C.3000 Protect C.3000 Protect C.3000 Protect C.2000 Protect C.2000	acchnology (INV / BATT)         EC 62040-3         ≥87 % / ≥85 %         ≥88 % / ≥85 %         ≥93 %         ≥94 %         ≥94 %         ≤44 dB (A)         ≤49 dB (A)         ≤49 dB (A)         ≤49 dB (A)         attable speed fans         atteny system)         PS)		

Humidity	0 – 95 % (non-condensing)					
Max. site altitude	Usage >100	Up to 1000 m rated power Usage >1000 m above sea level results in a derating as follows:				
	Height (m) 1000 1500 2000 2500 3			3000		
	Power (%)	100	95	90	85	80
Protection	IP20					
Outlets	Protect C.10	000	4 :	x IEC 3	320 C1	3
	Protect C.20	000	6 :	x IEC 3	320 C1	3
	Protect C.30	000	4 :	x IEC 3	320 C1	3
					320 C	
						tion on
				rminal		
Display	Graphic LCD, resolution: 128 x 64 pixels Languages: DE / EN / ES / FR / RU			ls		
	0 0				RU	
Equipment color	3 LEDs for power indication Blackline					
Weight	(net / gross)					
	Protect C.10	00		<u> </u>	,	
	Protect C.1000 BP			13 kg / 15 kg 18 kg / 19 kg		
	Protect C.2000					
				31 kg / 33 kg		
	Protect C.3000			31 kg / 33 kg		
	Protect C.20	Protect C.2030 BP		44 kg / 46 kg		
Dimensions W x H x D (net)	Protect C.10	Protect C.1000		145 mm x 220 mm x 400 mm		
	Protect C.10	Protect C.1000 BP		145 mm x 220 mm x 400 mm		
	Protect C.20	000		)2 mm 460 mr	x 347 r n	nm
	Protect C.30	000	19		x 347 r	nm
	Protect C.2030 BP		19	192 mm x 347 mm x 460 mm		

Dimensions W x H x D (gross)	Protect C.1000	240 mm x 330 mm x 495 mm	
(packaging)	Protect C.1000 BP	300 mm x 330 mm x 500 mm	
	Protect C.2000	330 mm x 475 mm x 590 mm	
	Protect C.3000	330 mm x 475 mm x 590 mm	
	Protect C.2030 BP	330 mm x 475 mm x 590 mm	
	EN 62040 product standard. The CE seal on the device confirms that the device complies with the following directives: EG Low Voltage Directive 2014 / 35 / EU as well as the EMC Directive 2004 / 108 / EG for electromagnetic compatibility, if the installation instructions provided in this manual are followed.		
	For 2014 / 35 / EU L Reference number EN 62040-1: 2008	ow Voltage Directive	
	For 2004 / 108 / EG Reference number EN 62040-2: 2006 0		

# 3. SAFETY

### 3.1 GENERAL SAFETY INSTRUCTIONS

Read these operating instructions prior to start-up of the PROTECT C UPS and its external battery modules (special accessories), and observe the safety instructions.

Only use the unit if it is in a technically perfect condition and always in accordance with its intended purpose, while being aware of safety and danger aspects, and in accordance with the operating instructions! Immediately eliminate any faults that could be detrimental to safety. The following pictograms are used in these operating instructions to identify dangers and important information:



Danger! Identifies risk of fatal injury to the operator.



Attention! Identifies risk of injury and risk of damage to the unit and parts of the unit.



Information!

Useful and important hints for the operation of the UPS and its external battery modules (special accessories).

# 3.2 SAFETY INSTRUCTIONS FOR PROTECT C

This chapter contains important instructions for the PROTECT C UPS and its external battery modules (special accessories). These must be followed during assembly, operation and maintenance of the uninterruptible power supply and the battery systems (internal and, if appropriate, external as well).

The UPS carries high voltage. Danger! **The unit may only be opened by trained and qualified personnel.** Repairs may only be carried out by qualified customer service staff!



The output may be live, even if the UPS is not connected to the mains, since the UPS has its own internal power supply (battery)!



The equipment must be properly earthed in order to protect personnell!

PROTECT C may only be operated with or connected to a 220 V / 230 V / 240 V mains with protective grounding using a CE marked mains connection cable with PE conductor (included in the delivery) that has been tested in accordance with national standards.



#### Danger! Risk of burning!

The battery has **powerful short-circuit currents.** Incorrect connection or isolation faults can lead to melting of the plug connections, sparking potential and severe burns!



The unit has a warning signal that sounds when the battery voltage of PROTECT C is exhausted or when the UPS is not working in its normal mode (see also chapter 9.1.1, Page 49).



Observe the following safety instructions to ensure permanent operational safety of and safe work with the UPS and the battery modules (special accessories):

• Do not dismantle the UPS!

(The UPS does not contain any parts that require regular maintenance. Bear in mind that the warranty will be invalidated if the unit is opened!)

- Do not install the unit in direct sunshine or in close proximity of heaters!
- The unit is designed to be installed inside in heated rooms. Never install the housing in the vicinity of water or in an excessively damp environment!
- Condensation may occur if the UPS is brought from a cold environment into the room where it is to be installed. The UPS must be absolutely dry prior to start-up. As a result, leave it to acclimatise for at least two hours.
- Never connect the mains input to the UPS output, and vice versa!
- Ensure that no fluids or foreign bodies can penetrate the housing!
- Do not block the air vents of the unit! Keep children away from the unit and ensure that objects are never inserted through the air vents!
- Do not connect household appliances such as hairdryers to the UPS! Also take care when working with motor loads. It is essential to avoid back-feeding the inverter, e.g. if the load is intermittently operated in regenerative mode.
- The mains connection should be near the unit and easily accessible to facilitate disconnecting the AC input or pulling out the plug!
- During operation, do not disconnect the mains connection cable from the UPS or from the socket outlet in the building (shockproof socket), otherwise the protective grounding of the UPS and all the loads connected to it will be cancelled.



### Danger! Electric shocks!

Even after the mains voltage has been disconnected, the components within the UPS remain connected to the battery and can thus cause electric shocks. It is therefore imperative to disconnect the battery circuit before carrying out any maintenance or repair work! If it is necessary to replace the battery or carry out maintenance work, this must be done by or under the supervision of a specialist familiar with batteries and the necessary safety precautions!



Only authorised persons are allowed in the vicinity of the batteries! When replacing the batteries, the following must be observed: Only ever use identical maintenance-free sealed lead batteries with the same data as the original batteries.

Only authorised persons are allowed in the vicinity of the batteries! When replacing the batteries, the following must be observed: Only ever use identical maintenance-free sealed lead batteries with the same data as the original batteries.



#### Danger! Explosive!

Never throw batteries into open fire. Never open or damage batteries. (Electrolyte may leak out and damage skin and eyes. It may be toxic!)

Batteries can cause electric shocks and high short-circuit currents.

Take the following safety precautions when working with the batteries:

- Take off watches, rings and other metallic objects!
- Always use tools with insulated handles!

Г		
	•	

Do not switch loads on and off using the UPS main switch. Do not use multiple outlet adapters with a central on/off switch, in order to avoid peak inrush currents.

Switch OFF the UPS if you do not intend to use it for some time. PROTECT C must be switched off every evening if the electricity supply in your company is switched off every night. Otherwise, the battery will be discharged (assumed power failure). Frequent and complete discharging of the battery leads to a shorter service life of the battery and should therefore be avoided!



For personal safety reasons, never switch on the main switch when the mains connector of PROTECT C is disconnected!

### 3.3 CE-CERTIFICATE



### **Declaration of Conformity**

#### Document - No. CE 0362

We

#### **AEG Power Solutions GmbH** Emil - Siepmann - Straße 32, 59581 Warstein-Belecke

declare that the products

#### Uninterruptible Power Systems (UPS)

Protect C.1000 / C.2000 / C.3000 Protect C.1000BP / C.2030BP

#### are conforming with the following standards

#### EN 62040-1:2008 Uninterruptible Power Systems (UPS)

Part 1: General and safety requirements for UPS EN 62040-2:2006 Uninterruptible Power Systems (UPS) Part 2: Electromagnetic compatibility (EMC) requirements DIN EN 50581 (2013-02) Technical documentation for the assessment of electrical and electronic products with respect to the restriction of hazardous substances

#### Following the provisions of directives

 
 2014/35/EU
 Low voltage - directive

 2004/108/EU
 Electromagnetic compatibility – directive

 2011/65/EU
 Restriction of the use of certain hazardous substances in electrical and electronic
 equipment

59581 Warstein, 18.07.2014

AEG Power Solutions GmbH Quality Management

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i.V. John sich

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# 4. SET-UP AND OPERATION

### 4.1 UNPACKING AND INSPECTION

The device has been fully tested and inspected. Although the device has been packed and shipped with the usual degree of care, damage during transport cannot be ruled out completely.



Claims for damage during transport must always be made with the transport company!

Check the shipping container for damage on arrival. If necessary, ask the transport company to check the goods and make a record of the damage in the presence of the member of staff from the transport company. Don't turn on the unit and register the damage with the AEG representative or dealer immediately.

Check the contents of the shipment for completeness:

- PROTECT C with 1000, 2000 or 3000 VA
- · Mains connection cable with safety plug
- 2 device connecting cables (10 A) (when C.3000 1x10 A and 1x16 A)
- USB communication line
- · Management Software "CompuWatch" on CD
- Operating Instructions

External battery modules includes:

- External battery pack
- Special battery connection cable

Please contact our hotline (see page 7) in case of any discrepancy. The original packaging provides effective protection against mechanical shocks and should be retained so the unit can be transported safely later on.



Please keep the plastic packaging bags away from babies and children in order to safeguard against suffocation accidents.



Handle the components with care. Please take into account the weight. It may be necessary to engage the help of a second person, particularly in the case of the 2 and 3 kVA models and if there are external battery units.

### 4.2 POINT OF INSTALLATION

PROTECT C is designed to be installed in a protected environment. When installing the unit, pay attention to such factors as sufficient ventilation and suitable ambient conditions.



PROTECT C is air-cooled. Do not obstruct the air vents! The UPS and in particular its external battery modules should preferably be operated at room temperature (between 15 °C and 25 °C). Install the units in a room that is dry, relatively dust-free and free of chemical vapours.

Make sure that no magnetic storage media are stored and / or operated close to PROTECT C.



Check the type rating plate to make sure the voltage and frequency data correspond to the values applicable to your loads.

# **5. OVERVIEW CONNECTIONS, OPERATING / DISPLAY ELEMENTS**

### 5.1 FRONT VIEW

. . . .... @@》@ 

Protect C.1000 BP

Protect C.2030 BP



Protect C.1000

Protect C.2000

Protect C.3000

#### 5.2 REAR VIEW (CONNECTIONS)



3 -

2

11

10

•

Protect C.3000

- 1. Mains connection (UPS input)
- 2. Mains input circuit breaker
- **3.** Monitored fan(s) with intelligent speed control (Attention: At least 100mm of free space is required behind the fan for free ventilation!)
- 4. Communication interface RS232 (9-pin SUB-D socket)
- 5. USB communication port
- 6. Emergency Power Off, optionally to be configured as opener or closer
- 7. Communication slot for optional expansion cards: relay card, remote ON/OFF, SNMP, ...



The USB and the RS232 communication interfaces rule each other out, i.e. either USB or RS232. The communication slot, on the other hand, is dual-monitor enabled, i.e. can be used parallel to the USB or RS232 interface.

- 8. Connection for external battery module
- 9. Consumer connectors (UPS output) IEC 320 C13 (10 A)
- **10.** Separate protection of load circuits for PROTECT C.3000
- 11. Consumer connection PROTECT C.3000 (UPS output) IEC 320 C19 (16 A)
- 12. Consumer connection PROTECT C.3000 (UPS output) via terminal block

# 6. COMMISSIONING

### 6.1 MECHANICAL SET-UP

Note the following points when setting up the UPS system and its external battery units (special accessories):

- The contact surface must be smooth and level. It must also be sufficiently strong and sturdy to avoid vibration and shock loads.
- Make sure the mounting is able to support the weight: This is particularly important in conjunction with external battery units (special accessories).
- Set up the units so that adequate air circulation is assured. There must be at least 100 mm clearance at the back for ventilation purposes. Do not block the intake openings on the front and, if present, on the side of the unit. There must be a gap of at least 50 mm here.
- Set up external battery units (special accessories) to the side of the UPS system. To ensure the greatest possible mechanical stability, you should not set up the external battery unit(s) above or below the UPS system.
- Avoid extreme temperatures! We recommend an ambient temperature of 15 °C to 25 °C in order to maximise the service life of the batteries. Do not expose the units to direct sunlight or operate them close to other heat sources such as radiators.
- Protect the units against external effects (in particular moisture and dust). In this regard, please also refer to the instructions in chapter 3, from page 16 to page 19 in these operating instructions.

If you transport the unit from a cold room into a warm one, or if the room temperature suddenly drops then condensation may form inside the unit. To avoid any damage due to condensation, leave the unit to acclimatize for 2 hours before you switch it on.

### 6.2 EXTERNAL BATTERY EXTENSION

To achieve longer backup time, it is possible to connect multi-battery packs. Connect **exclusively** the following products together Protect C.1000 with Protect C.1000 BP Protect C.2000 with Protect C.2030 BP Protect C.3000 with Protect C.2030 BP

Protect C with 1 battery extension



Fig.: Protect C.1000 and Protect C.1000 BP

- 1. Check the correct fit of the UPS and the battery unit (the casings e.g. have to have the same dimension).
- Now connect both battery connectors using the supplied battery connection cable. When connecting, make sure that you push the plug quickly and firmly in the battery connectors. Fix the connector parts concluding with the screws on the side.
- Change the menu item "Settings" under "External Battery Modules" to the number <1> (see page 43).

Protect C with 2 battery extensions



Fig.: Protect C.1000 und Protect C.1000 BP

- Check the correct fit of the UPS and the battery unit (the casings e.g. have to have the same dimension).
- Now connect the corresponding battery connectors using the supplied battery connection cables as shown in the figure above. When connecting, make sure that you push the plug quickly and firmly in the battery connectors.
   Fix the connector parts concluding with the screws on the side.
- Change the menu item "Settings" under "External Battery Modules" to the number <2> (see 43).

### 6.3 POWER SUPPLY

Check the compatibility of the UPS nominal input voltage with the rated voltage applicable in your country. The UPS automatically adjusted output voltage depends on the level of the applied nominal input voltage. Changes to 200 VAC, 208 VAC, 220 VAC, 230 VAC or 240 VAC can always be done manually via the control panel.

To ensure correct operation of the UPS and its ancillary equipment, it is necessary to equip the power cord with an appropriate fuse. For all models in the Protect C series connection is made via the supplied mains lead to a standard electrical outlet. Utilize a sufficient fuse rating in your sub-distribution. In particular, the Protect C.3000 requires its own 16 A protection. Initially, do not yet insert the safety plug of the power cord in the dedicated electrical outlet.

### 6.4 CONSUMER CONNECTION

Before making the connection of loads to the UPS, please check that the specified power rating on the type rating plate is greater than or equal to the sum of consumer services. Connect the provided consumers with the outlets of your UPS. To do this, use the enclosed consumer connection lines. <u>Initially consumers must be turned off.</u> If additional load connection cables are required, please contact your dealer.

•	

The UPS consumer load should not exceed the specified rated load of the devices at any time. If a device becomes overloaded, the red fault LED lights up, accompanied by a beep. The supply to the connected loads is dependent on the magnitude of the overload valid for a certain time; however, the connected load must be reduced immediately. Nonobservance of the "device overload" can lead to a total loss of all UPS functions!

Avoid short-term device overloads, which can arise, for example, when connecting a laser printer or a laser fax machine. Do not connect household appliances and machine tools to the UPS.



Never connect additional loads to the UPS or switch on during a power failure, e.g. if the UPS is operating in emergency mode!

As a rule, if there has never been an overload during normal operation, Battery mode operation will also not have suffered an overload.



A flash of the LED fault in connection with a beep indicates a deactivating fault. Follow the instructions in section 9.1.!

Finally, check the tightness of the emergency shut-off plug mounted jumper wire and tighten the two outer screws of the contact securely (see also page 24, item. 6).

If you would like to use the emergency shutdown function, refer first to chapter 8.4 on page 48.



The built-in emergency shutdown voltage is only for UPS shutdown. This is done electronically and does not correspond to an EMERGENCY STOP device in accordance with DIN EN ISO 13850.

# 7. OPERATION AND USAGE

### 7.1 INITIAL INSTALLATION

### 7.1.1 SWITCHING ON UPS

Insert the plug of the power cord into the correctly fused power outlet of your sub-distribution system. The UPS will be immediately supplied with power from the public power network. It will start up with an initialization phase, indicated by the AEG logo, which appears on the screen for 5 seconds. After that, you will see the following message:

UPS On	

Now confirm the highlighted "UPS On" command by pressing "ENTER". Hold the key pressed for approx. 1 second. The UPS will synchronize and switch into normal operating mode after just a few seconds. The display will switch to the UPS status display.

If there are no keys pressed for 5 minutes, the display will automatically switch back to the UPS status display. Press "▲" to return.

### 7.1.2 SWITCHING OFF UPS

UPS Off		
Confirm:	yes no	

If the UPS is in operation, it is possible to access the command above by pressing "**A**" when in the basic UPS status screen. Once you have confirmed the command again, the UPS will switch off or switch to bypass (depending on the setting selected).

To enable you to find the "UPS On" or "UPS Off" menu item more easily, the following symbol appears above the "▲" key.



### 7.2 CONTROL PANEL

### 7.2.1 OVERVIEW

An essential feature of the control panel is the graphical LCD with plain text display. In the lower section 4 buttons are available for menu navigation, the upper range also includes 3 different colored LEDs.



Fig.: Display "UPS status" display

### 7.2.2 INDICATORS (LEDS)

The indicators (LEDs) show the following different modes:

Display	Status	Description
•	Red (flashing)	Warning
	Red (permanently on)	System error
••• ~v	Yellow and Green (permanently on)	Battery mode
Δ.	Green	Bypass mode /
-0	(flashing)	ECO-mode
$\sim$	Green (permanently on)	Normal mode (double-conversion)

### 7.2.3 OPERATING (NAVIGATION)

The 4 keys for navigation control the following functions:

	ingenerie eenner ale renering randaener
" <b>▲</b> " Key:	Press this key to scroll upwards in the menu levels or
	to alter a value you want to set.
	If you press this key in the status display, you will
	access the "UPS On or Off" menu item.
"▼"Key:	Press this key to scroll downwards in the menu levels
	or to alter a value you want to set.
"ENTER" Key:	Press this key briefly to select the corresponding
	menu item. To confirm and store a menu item in the
	"Settings" menu, press this key and hold it down for at
	least 1 second.
"ESC" Key:	Press this key to return to the previous menu level
	without altering any settings. If you press this key in
	the status display, you will access the main menu.

You can also temporarily disable a notice warning tone by pressing any key.

If no key is pressed, the display returns automatically back to the standard display after 5 minutes. Should you want to recall a specific reading - press "freeze" menu for about 3 seconds at the same time with the " $\blacktriangle$ " and " $\checkmark$ " buttons. A small key in the upper right display indicates the setting. A new simultaneous operation of these two buttons for 3 seconds re-cancels the setting.

### 7.3 DISPLAY (MAIN MENU)

Press "ESC" to access the main menu.

Menu		
UPS Status		
Event log		
Measurements		
Control		
Identification		
Settings		

Main menu for the LCD display

The following figures show the display in English (to change the language see Chapter 7.3.6 on page 41 ( "Settings").

### 7.3.1 UPS STATUS DISPLAY

You can access the status screen by pressing " $\blacktriangle$ " or " $\blacktriangledown$ " in the main menu to go to "UPS Status" (the line is then highlighted) and then press "ENTER" (automatic display after 5 min.).

The UPS status display is divided into several different sections to retrieve the following information:

- Display that summarizes all load segment-relevant input and output parameters, including the information on operation status, the current load and the currently available battery capacity
- Messages and alarms (also see Chapter 9.1.1 on pg. 49.)
- · Battery display with status window and state of charge



Part 1 of the UPS status display

The display indicates the current UPS status in the top middle section. Here is a list of the symbols used and what they mean:

Display	Status
Input         Output           230 ∨         18min         230 ∨           50Hz         100%         2400 w	UPS is in normal / continuous double- conversion mode. Power supply is available and within the acceptable tolerance range (Mode: "High performance").
Input         Output           0 ∨         18min         230 ∨           0Hz         50Hz         50Hz           100%         2400w         2400w	UPS is in battery mode.
Input         ●         Output           230 ∨         18min         230 ∨           50Hz         100%         50Hz           100%         2400 w	UPS supplies the load via the integrated bypass.
Input         Output           230 ∨         18min         230 ∨           50Hz         100%         60Hz           1440 w         1440 w	UPS is operating in frequency converter mode.
Input         Output           230 ∨         18min         0 ∨           50Hz         0%         0Hz           0%         0 w         0	UPS is in standby mode. No output voltage. Bypass deactivate.
Input         +         Output           230 ∨         18min         230 ∨           50Hz         100%         50Hz           100%         2400w	UPS is operating in economical mode (ECO mode).

Input         ☐?         Output           230 ∨         18min         230 ∨           50Hz         100%         50Hz         2400w	UPS is testing the battery.
Input         Output           230 ∨         18min         230 ∨           50Hz         100%         50Hz         2400w	Display for 10 seconds after a successful battery test.
Input         Output           230 ∨         0min           50Hz         0min           100%         2400w	UPS reports a defective or disconnected battery system.
Input         Output           230 ∨         18min         230 ∨           50Hz         108%         50Hz         2600w	UPS is overloaded.
Input         ▲         Output           230 ∨         18min         0 ∨           50Hz         0%         0Hz           0%         0 w	UPS indicates a critical error and has switched off the UPS output.
Input         ●i)         Output           230 v         18min         230 v           50Hz         100%         50Hz           100%         2400 w	General UPS alarm. Details can be found in the Alarm messages and entries in the event log.
#### Messages and alarms

Press "▼" to access part 2 of the UPS status display. It contains current messages and alarms, if any. Each message or each alarm is displayed in its own window and you can press "▼" to scroll through them.

If there is no information available, the following message will appear: "No active alarms".



Events are listed and stored in the "Event log" only (a separate menu item) with the corresponding date and time.

Part 3 of the UPS display contains information on the battery status; it can also be accessed by pressing " $\mathbf{\nabla}$ ".

Battery status display	Description
Battery charge	Batteries are currently charging
	with constant current.
Battery float charge	Batteries are currently being
	supplied with constant voltage.
Battery discharge	Batteries are currently discharging,
	e.g. due to an upcoming power
	outage.
Battery disconnected	Battery system not available
	because e.g. currently not
	connected.

#### 7.3.2 EVENT LOG

Up to 50 events are stored in the internal non-volatile event memory in the UPS. The last event that occurred is the first on the list, followed by other previous events. Similar to the messages and alarms, each event is shown in its own window.

An event is indicated along with the date and time, followed by a description in plain text. The numerical code facilitates error analysis and other procedures in dealing with the event that has occurred (also see Chapter 9.1.1 on pg. 49.). In the lower right-hand corner of the display, you will find the total number of events already stored as well as your position when scrolling through the window. "1/…" indicates the most recent, last stored event (= starting position when accessed). If there are no events stored or if the event memory has been deleted (also see Chapter 7.3.6 on pg. 45, the following message will appear: "No events in log".

#### Accessing the event log

Access the event log by pressing "ESC" to go to the main menu and then pressing " $\blacktriangle$ " or " $\blacktriangledown$ " to go to the "Event log" menu item (line appears highlighted) and then press "ENTER" (basis / starting point is the UPS status display). Return to the UPS status display by pressing "ESC" again (or automatically after 5 minutes if no other keys are pressed).

#### 7.3.3 MEASUREMENTS

Select this menu item to find the following measurements in this order:

Power Usage Efficiency	[%]
Output	[W] & [VA]
(active and apparent power)	
Output	[A]
(current and power factor)	
Output	[V] & [Hz]
(voltage and frequency)	
Input	[V] & [Hz]
(voltage and frequency)	
Battery	[V] & [%]
(voltage and charge state)	
DC bus	[V]
(intermediate circuit voltage)	
External battery modules	
Total kWh consumption	[kWh]

If you want to see any particular measurement on the screen permanently, you can "freeze" the screen in the Measurements menu. To do so, press "▲" and "▼" for approx. 3 seconds at the same time until a small key appears in the upper right-hand corner of the display. Press the two buttons again at the same time for approx. 3 seconds to cancel this setting control.

#### 7.3.4 CONTROL

During normal mode, you can active this menu item to access the following sub-menu items: "Go to bypass", "Battery test" and "Reset error state".



Depending on the operating mode, only those sub-menu items that are available will appear.

"Control" / Command	Beschreibung
Go to Bypass / Normal	Possibility to change
	operation mode.
	If the UPS is not in Normal Mode or
	Bypass Mode this option is not used
	and should not be displayed as a
	control option.
Battery Test	Schedule Battery Test:
-	yes   Cancel Battery test: no
	Starts a manual battery test.
Reset Error State	Reset Alarms: yes   no
	Manually clears any latched alarms,
	such as bad battery detected or DC
	Bus over voltage/ under voltage.
	With an active battery fault alarm,
	the battery test status will also
	simultaneously reset to "Not
	Tested".

#### 7.3.5 IDENTIFICATION

Activate this menu item to view the following sub-menu items: "Type / Model", "Part number", "Serial number" and finally the current "UPS firmware" version one after the other.

## 7.3.6 SETTINGS

The following table provides you with a detailed description of the possible user settings using the UPS operating panel:

Description	Adjustable parameters	Presetting	
Change	[English], [German], [French],	English	
language	[Spanish], [Russian]		
	Note: Language selection order		
	depends on initial selection.		
User password	[enabled <aaaa>] [disabled]</aaaa>	disabled	
	If enabled, select character between		
	A~z and digital numbers between		
	0~9. NOTE: If you enter an incorrect		
	password, the message "Incorrect		
	Password" appears. Press any button	ı	
	to return to the password screen and		
	retry the password.		
Audible alarms	[enabled] [disabled]	enabled	
	NOTE: If you disable audible alarms,		
	it takes effect instantly and remains		
	disabled, even after a power cycle.		
	This differs from the mute feature		
	where the horn is temporarily silenced	b	
	on any button press, but turns on		
	again if a new alarm is triggered.		
Set date	Set Month, Day, Year, Hours and	03/15/2010	
and time	Minutes; Date layout: mm/dd/yyyy	18:00	
	Time layout: hh:mm		
	NOTE: The date format depends on		
	the language selection.		
	NOTE: Time is a 24-hour clock.		

Description	Adjustable parameters	Presetting
Control commands from serial port	[enabled], [disabled] If enabled, control commands are accepted through Serial, USB port and cards in the communication slot, else control is restricted to the LCD panel of the UPS.	enabled
Output voltage	[200V], [208V], [220V], [230V], [240V], [auto-sensing] Setting only available in UPS stand-by mode.	auto-sensing
Output frequency	[50Hz], [60Hz], [auto-sensing] Setting only available in UPS stand-by mode.	auto-sensing
Load alarm level (Overload)	[10%], [20%], [30%], [100%] NOTE: The level can be set in 10% increments so a possible overload is detected early.	100%
Power strategy	[High performance mode (normal)], [Economical mode (ECO)], [Converter mode] Setting only available in UPS stand-by mode.	normal
Start w/o mains	[enabled] [disabled] cold Start	enabled
Site wiring fault alarm	[enabled], [disabled]	disabled

Description	Adjustable parameters	Presetting
External battery modules	Configures the amount of external battery units	<0>
Battery charged % to restart	[0%], [10%], [20%],[100%] On battery operation the UPS output is turned off as soon as the battery capacity is below the selected level.	0 %
Automatic battery tests	[enabled], [disabled]	enabled
Periodic battery test	[daily], [weekly], [monthly]	weekly

Automatic battery tests run according to "periodic battery test", unless disabled. During the test, the UPS transfers to Battery mode and discharges the batteries approximately 10 seconds under the existing load.



The "UPS on Battery" notice and the "Battery Low" alarm do not activate during a battery test.

For automatic battery tests to run:

- The "Automatic Battery Test" setting must be enabled.
- The UPS must be in Normal mode, with no active alarms.
- The battery system being tested must have sufficient reserve capacity.
- With reference to the input voltage, the Bypass voltage window must be within the range of tolerances.

Description	Adjustable parameters	Presetting
Ambient temperature	[enabled], [disabled] If enabled, UPS alarm when ambient	enabled
warning	temperature >40 °C	
REPO operation	[normally open], [normally closed] Normally open means UPS makes a shutdown by a closing input state. Normally closed means UPS makes a shutdown by an opening input state. Setting only available in UPS stand- by mode.	normally closed
Reset Cumulative Consumption kWh	<ul> <li>[no], [yes]</li> <li>If "no", no action.</li> <li>If "yes", the Cumulative Consumption kWh value is cleared and the date and time stamp for this statistic is set to the current date and time.</li> </ul>	no
Battery limit time	5h, 6h,14h, 15h, 16h,999h, disabled Default "14h" means when work on battery mode for more than 14 hours, UPS will make bat low alarm and ther shutdown itself 30 minutes later even battery voltage still above the shutdown value. Disabled means "No time limitation" for battery mode.	14h
Auto reboot	[enabled], [disabled] Enabled means UPS will auto restart to normal mode while utility recover after the UPS has been shutdown for battery low.	enabled



The "Restore Factory Settings" process is completed after the UPS was switched off completely. Wait until the fans stopped to allow the UPS internal EEPROM overwriting.

# 8. INTERFACES AND COMMUNICATION

### 8.1 RS232 AND USB COMPUTER INTERFACES

There are several different interfaces available to control the UPS and conveniently read out status messages and measurements. The interface log is designed to be used with "CompuWatch", the shutdown and UPS management software from AEG. Use the USB communication cable, for example, that comes with the device to connect your UPS to a PC.



The USB and the RS232 communication interface rule each other out, i.e. either USB or RS232. Pin allocation of the RS232 Sub-D9 jack: 2 = TxD; 3 = RxD; 5 = GND.

### 8.2 COMMUNICATION SLOT

There is a cover on the rear panel of the UPS (see no. 7 on page 24) remove it to install additional, optionally available communication components, e.g.:

Relay card:	Plug-in card with status messages, realized via potential-free relay contacts (opener or closer).
Relay PRO card:	As above, but with programmable pin allocation, connection via terminal, additional option of remote On/Off.
SNMP card:	Plug-in card for the direct integration of the UPS into the Ethernet network via RJ45 (TCP/IP).
SNMP PRO card:	As above, but with the additional option of connecting and managing an external sensor system.

For details, please refer to the descriptions that come with each option. Additional cards are in preparation.

The communication slot can be used in parallel to the RS232 or USB interface.



### 8.3 SHUTDOWN- UND UPS MANAGEMENT SOFTWARE

The "CompuWatch" software specially developed for these purposes by AEG continuously checks the mains supply and the UPS status.

In conjunction with the "intelligent" UPS, this ensures that the availability of IT components and data security is guaranteed.

The "CompuWatch" shutdown software supports different operating systems: Windows XP/Vista/7/8, Linux RedHat, Novell Netware, IBM AIX, HP-UX, SUN Solaris, Mac OS X, ...



Fig.: Example screen "CompuWatch"

Refer to the manual on the CD for details about installing the software on the various operating systems. Download updates from www.aegps.de

## 8.4 EPO (<u>EMERGENCY POWER OFF</u>)

All the devices in the PROTECT C series are equipped with a connection that allows the immediate shutdown of the UPS output to deactivate any devices connected and does not follow the control software shutdown process.



#### Note

Once the emergency power off has been activated, the UPS outputs are voltage-free. The UPS will not return to normal operation until the emergency power off has been confirmed/reset and a manual reboot performed by activating the "UPS On" switch once again.

To install the Emergency Power Off, proceed as follows:

- 1. Check to see that the UPS is switched off and switch it off if necessary.
- Remove the plug from the EPO insert on the rear panel of the UPS by unscrewing the 2 outer screws (also see pg. 24 no. 6).
- Connect a potential-free opener contact (able to manage a load of at least 60 Vdc/ 30 Vac 20 mA) with the pins of the plug.
- To do so, use a flexible wire with a diameter of min. 0.5 mm² or max. 2.5 mm². Replace the plug and lock the insert into place in the base by tightening the outer screws.



#### Note

If you want to use a closer contact rather than an opener contact, go to "Settings" in the main menu and set "REPO operation" to "normally open".



The Emergency Power Off installed only switches off the UPS voltage. This is done electronically and is not the same as an EMERGENCY STOP system corresponding to DIN EN ISO 13850.

## 9. TROUBLE SHOOTING

### 9.1 MALFUNCTIONS

The PROTECT C issues detailed error messages to help you or the maintenance staff to localize and interpret any malfunctions that may occur quickly and with high precision. In the following, please find process / solution suggestions to eliminate the problem that has occurred. If you cannot solve the current problem, terminate the entire process, switch the UPS off and disconnect it from the power supply. In this case, call our hotline (see page 7).

Make sure that you have the serial number of the device and the purchasing date handy. The hotline will provide you with technical support and tell you what to do after you have described the problem

Alarm or Notice	Possible cause	Remark / Action
UPS On Bypass	UPS has been manually	The equipment
(Notice #169)	or automatically switched	transferred to bypass
	to bypass operation.	utility power.
		Battery mode is not
		available and your
		equipment is not
		protected; however, the
		utility power continues
		to be passively filtered
		by the UPS. Check for
		one of the following
		alarms: over tem-
		perature, overload, or
		UPS failure.

#### 9.1.1 ALARM- / ERROR MESSAGES

Alarm or Notice	Possible cause	Remark / Action
UPS on Battery (Notice #168)	A utility failure has occurred and the UPS	The UPS is powering the equipment with
Intermittent Alarm	is in Battery mode.	battery power. Prepare your equipment for shutdown.
Battery Disconnected (Alarm #199)	The UPS does not recognize the internal batteries.	Make sure that all batteries are correctly connected. If the
Continuous Alarm	The battery voltage is lower than the batteries disconnected level that is defined for this UPS. This might be because of a blown fuse, intermittent battery connection, or a battery cable is disconnected.	condition persists, contact your service representative.
Low Battery Warning (Alarm #56) Intermittent Alarm	The battery time remain- ing or battery capacity is lower than the battery low warning level that is defined for this UPS.	This warning is approximate. The actual time to shutdown might vary depending on the UPS load and presence of an extended battery module.
Shutdown Imminent (Alarm #55) Intermittent Alarm	The communication to external devices stops because the UPS has entered a state where it might abruptly stop operating without further notice unless utility power returns.	The alarm is issued when the battery time remaining reaches zero. All connected devices should have already shut down gracefully.
Battery Test Failed (Alarm #191) Intermittent Alarm	A weak battery string was detected during the last battery test.	This is a warning notice. Replace the batteries soon.

Alarm or Notice	Possible cause	Remark / Action
Service Battery (Alarm #149) Continuous Alarm	A faulted battery string has been detected and as a result, the charger is disabled.	Contact your service representative.
Utility Not Present (Alarm #59)	The utility power level has fallen below the Utility Not Present threshold.	The uninterruptible power supply transfers to Battery mode if supporting the load. The uninterruptible power supply shuts down if it is not supporting the load.
Input AC Over Voltage (Alarm #6) Intermittent Alarm	The utility power voltage exceeds the maximum operating range.	The uninterruptible power supply transfers to Battery mode if supporting load.
Input AC Under Voltage (Alarm #7) Intermittent Alarm	The utility power voltage is below the minimum operating range.	The uninterruptible power supply transfers to Battery mode if supporting load.
Input Under/Over Frequency (Alarm #8) Intermittent Alarm	The utility power frequency is out of usable frequency range.	The UPS transfers to Battery mode if supporting load.
Site Wiring Fault (Alarm #194) Intermittent Alarm	An alarm triggers when the difference between the ground and neutral voltage.	Have a qualified electrician correct the wiring problem. If the uninterruptible power supply is not wired with a neutral wire, change the Site Fault to "disabled" in the Settings menu.
Remote Emergency Power Off (Alarm #12) Intermittent Alarm	The external contacts in the rear of the uninterruptible power supply are configured for remote emergency power-off operation and they are activated.	The UPS deenergizes the load and enters Standby mode. For more information, see "EPO (Emergency Power Off)" in Chapter 8.4. on page 48.

Alarm or Notice	Possible cause	Remark / Action
Output Overload	The load level is at	The UPS can support
(Alarm #25)	or has exceeded the	the load indefinitely at
Intermittent Alarm	configurable threshold	this load level.
	limit for a Overload	The alarm clears when
	condition.	the load drops below
		5% of the set point.
Battery DC Over	The battery voltage	The uninterruptible
Voltage	level has exceeded the	power supply turns off
(Alarm #68)	maximum allowable	the charger until the
Intermittent Alarm	limits.	next power recycle.
		Contact your service
Charger Failure	A battery charger fault	representative. The UPS turns off the
(Alarm #34)	has been detected.	charger until the next
Continuous Alarm	has been delected.	power recycle. Contact
Continuous Alanni		your service
		representative.
Output Short Circuit	The uninterruptible	The uninterruptible
(Alarm #58)	power supply has	power supply operates as
Intermittent Alarm	detected abnormal	a constant-current
	low impedance that	source (3 x $I_N$ ) and
	placed on its output	shuts down after five
	and considers it a short	cycles (100ms).
	circuit.	
Heat sink Over	The uninterruptible	Make sure that the fans
Temperature	power supply has	are spinning and that
(Alarm #73)	detected that one of its	the air intake vents on
Intermittent Alarm	heat sinks has exceeded	the uninterruptible
	the maximum defined	power supply are not blocked. After the
	operating temperature. Possible fan failure	
	(see below).	maximum temperature is reached, the
		uninterruptible power
		supply shuts down.
		Supply Shuts down.

Alarm or Notice	Possible cause	Remark / Action
Fan Failure	The uninterruptible	This is an alarm only.
(Alarm #193)	power supply has	Contact your service
Continuous Alarm	detected that one or	representative
	more fans are not	immediately and
	functioning correctly.	remove the load.
Fatal EEPROM	There is EEPROM	Contact your service
Fault	data corruption due	representative.
(Alarm #53)	to a failed device or	
Continuous Alarm	incorrect flash upgrade.	

## 10. MAINTENANCE

The PROTECT C consists of advanced and resistant components. To guarantee a continuous and high availability it is recommended to check the unit (especially the batteries and the fans) in regular intervals (at least every 6 months).

#### Caution!

Follow safety and security regulations unconditionally!



## 10.1 BATTERY CHARGING

The battery is automatically charged when the mains is present, irrespective of the operating mode. This is signaled by the "Line" LED lighting up (refer to 2.3 on page 13).

### 10.2 MAINTENANCE

The following maintenance work should be performed:

Task	Interval	Described in
Visual check	6 months	chapter 10.2.1
Battery / fan check	6 months	chapter 10.2.2 / 10.2.3

#### 10.2.1 VISUAL CHECK

When visually checking the unit, check whether:

- there is any mechanical damage or foreign bodies can be found in the system,
- · any conductive dirt or dust has accumulated in the unit,
- accumulation of dust affects heat supply and dissipation.

#### Caution!

PROTECT C must be disconnected from the power supply prior to carrying out the following work.

If large quantities of dust have accumulated, the unit should, as a precaution, be cleaned with dry compressed air, in order to ensure adequate heat dissipation.

The intervals at which visual checks should be performed are largely determined by the site conditions.

#### **10.2.2 CHECKING THE BATTERY**

Progressive ageing of the battery system can be detected by regular capacity checks. Every 6 months, perform measurements to compare the achievable standby times, e.g. by simulating a mains failure. In this case, the load should always have approximately the same capacity demand. Please contact our hotline if the time drops drastically compared to the previous measurement (refer page 7).

#### 10.2.3 FAN CHECKING

Regularly check the fans for dust build-up and noticeably untypical noise development. Clean the intake openings if they are blocked. Contact our hotline if a fan is running unusually loud or irregularly (refer page 7).

## 10.3 BATTERY REPLACEMENT



#### Caution!

A battery can present a risk of electrical shock and can be very dangerous if handled improperly.

The following precautions should be observed before replacing the batteries:

- Remove rings, watches and other metal objects.
- If the battery replacement kit is damaged in anyway or shows signs of leakage, contact your dealer immediately.
- Properly recycle or dispose of used batteries. Do not dispose of batteries in a fire. The batteries may explode.



#### Note

If the UPS will be operated with additional external battery packs we recommend from technical point of view to replace all battery systems at the same time. Replace the EBM battery system same as the UPS replacement, ensure a proper connection..



# Disposal of waste batteries (applicable in the European Union and other European countries with separate collection systems)

This symbol on the battery or on the packaging indicates that the battery provided with this product shall not be treated as household waste. On certain batteries this symbol might be used in combination with a chemical symbol. The chemical symbol "Pb" (lead) is added if the battery contains more than 0.4% lead.

By ensuring these batteries are disposed of correctly, you will help prevent potentially negative consequences for the environment and human health which could otherwise be caused by inappropriate waste handling of the battery. The recycling of the materials will help to conserve natural resources.

In case of products that for safety, performance or data integrity reasons require a permanent connection with an incorporated battery, this battery should be replaced by qualified service staff only.

To ensure that the battery will be treated properly, hand over the product at end-of-life to the applicable collection point for the recycling of electrical and electronic equipment.

For more detailed information about recycling of this battery, please contact your local Civic Office, your household waste disposal service or the shop where you purchased the product.

# 11. STORAGE, DISMANTLING AND DISPOSAL

### 11.1 STORAGE



Long storage times without charging or discharging the battery at regular intervals may lead to permanent damage of the battery..

Long storage times without charging or discharging the battery at regular intervals may lead to permanent damage of the battery.

If the battery is stored at room temperature (20° C to 30° C) it will automatically discharge at a rate of 3 - 6% per month due to internal reactions. Storing the battery at temperatures above room temperature should be avoided. A high storage temperature also means greater battery self-discharge. Batteries that are stored at room temperature should be recharged every six months to maintain their full capacity and service life.



Connect PROTECT C to the mains before putting it into storage, in order to make sure that the battery is fully charged. The charging time should at least match the time specified in chapter 10.1 battery charging.

### 11.2 DISMANTLING

The system is dismantled in reverse order of the installation instructions.

#### 11.3 DISPOSAL

In the interest of environmental protection and recycling, please dispose of the individual system components in accordance with the regulations and legal guidelines when permanently taking the system out of operation. Please consider that infringements to these regulations may result in civil or criminal prosecution.



Disposal of old electrical & electronic equipment (applicable in the European Union and other European countries with separate collection systems). This symbol on the product or on is packaging indicates that this product shall not be treated as household waste. Instead it shall be handled over the applicable collection point for the recycling of electrical and electronic equipment.

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural resources.

For more detailed information about recycling of this product, please contact your local Civic Office, your household waste disposal service or the shop where you purchased the product.

## 12. GLOSSARY

## 12.1 TECHNICAL TERMS

DC/DC Booster	Circuit technology to boost the direct voltage on a higher voltage level
Device protection	Technology term of the surge voltage protection: the conventional surge voltage protection consists of a lightning current protection (class B, class I), a surge voltage protection (class C, class II) and an equipment protection (class D, class III)
IGBT	Insulated Gate Bipolar Transistor The latest design of high-performance transistors with minimum control power requirement (MOSFET structure) and minimum losses on the output side (structure of a bipolar transistor)
Class D	See device protection
LED	Light Emitting Diode Electronic semiconductor component, commonly called light diode. Used for optical signalling.
PFC	Power Factor Correction Circuitry to minimize system perturbation (especially important when connecting non-linear loads)
PWM	Pulse Width Modulation Here: Circuit technology for generating a sinusoidal voltage of the highest quality from an existing DC voltage
SNMP	Simple Network Management Protocol common protocol in networks to manage / control appliances

VFD	Output <u>V</u> oltage and <u>Frequency Dependent from mains</u> supply. The UPS output depends of mains voltage and frequency variations. Former notation: OFFLINE
VI	Output <u>V</u> oltage <u>Independent</u> from mains supply The UPS output is independent of mains voltage and frequency variations. The mains voltage however is rectified by electronic / passive voltage regulators. Former notation: LINE-INTERACTIVE
VFI	Output <u>V</u> oltage and <u>F</u> requency <u>I</u> ndependent from mains supply The UPS output is independent of mains voltage and frequency variations. Former notation: ONLINE

## 12.2 KEY WORD REGISTER

A Assembly Autonomy time	23 12	<b>M</b> Malfunctions Measurement indicator	49 39
<b>B</b> Battery extension Battery mode	27 35, 37	N Normal mode	31
Battery test Bypass mode	36, 39 32	<b>O</b> Operating States Overload	9 12
C CE - Certificate Cold Start	20 18, 42	P Power supply	28
Communication Connections	46 23, 24	R	
Control Panel	32	RS 232 interface	25, 46
<b>D</b> Device Overload Dimensions Display Display Elements	29 14 14, 31 34	<b>S</b> Safety Instructions Settings Status Display Storage System Description	16 41 34 57 9
<b>E</b> Emergency Shutdown	48	<b>T</b> Table of Contents Technical Information	4 11
<b>G</b> Guidelines	15	<b>U</b> USB	25, 46
<b>H</b> Hotline	7	<b>W</b> Website	7
I (Initial) Start-up Indicators Installation sites Interfaces (PC)	31 32 22 46	Weights What's included	7 14 21

# NOTES

# NOTES

Guarantee	certificate
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Model:

Serial-no.:

Date of purchase: _____

Trading stamp / Signature

Specifications are subject to change without notice OPERATING INSTRUCTIONS 8000055650 BAL, EN

